iSoftPhone Feature List & Product Comparison Chart



Call Features	App Store	os x	iPhone	iPad
Audio Call	✓	✓	✓	✓
SMS (provider dependent)	✓	✓	✓	✓
Instant Messaging	✓	√	✓	✓
Click to Dial - email, browser, apps	✓	✓	_	_
Dial from Local Address Book	✓	✓	_	_
Voicemail	✓	√	✓	✓
3-way calling	✓	✓	_	_
Desktop Sharing	✓	√	_	_
Do Not Disturb button	✓	✓	✓	✓
Call Transfer – blind and attended	✓	✓	_	_
Call Recording	✓	✓	_	_
Acoustic Echo Cancellation	✓	✓	_	_
Microphone mute	✓	✓	✓	✓
Speaker Mute	✓	1	✓	✓
Change Audio Device to speaker	✓	√	✓	✓
Call history	✓	1	✓	✓
DTMF - RTP Event (RFC 2833) & SIP Info	✓	1	✓	✓
Audio volume controls for each device	✓	√	✓	✓
Pause iTunes for incoming call	✓	1	✓	✓
Customize ringtones	✓	√	_	_
Codec G.711 (PCMU/PCMA)	✓	√	✓	✓
Codec GSM	✓	1	✓	✓
Codec G.726-32	✓	√	✓	√
Codec iLBC	✓	1	✓	✓
Codec G.722	✓	✓	In-app Purchase	In-app Purchase
Codec G.729	✓	√	In-app Purchase	In-app Purchase

Video	App Store	OS X	iPhone	iPad
Video Call	✓	✓	In-app Purchase	In-app Purchase
H.263	✓	✓	_	_
H.264	√	✓	In-app Purchase	In-app Purchase

Security	App Store	OS X	iPhone	iPad
SIP-TLS Encryption	-	✓	✓	✓
SRTP Voice Encryption	_	✓	✓	✓
Compatibility	App Store	OS X	iPhone	iPad
OS X 10.7 or higher	✓	✓	_	_
iOS 5+, 6+ & 7+	_	_	✓	✓
3GPP IMS SIP protocol	✓	✓	✓	✓
UDP Protocol	✓	✓	✓	✓
TCP Protocol	_	_	✓	✓
SIP Proxy Support	✓	✓	✓	✓
STUN server support	✓	✓	✓	✓
Cisco Call Manager Support	✓	✓	✓	✓
Bonjour - quickly access LAN users	✓	✓	_	_
Support Bluetooth devices	✓	✓	✓	✓
VoIP Services	App Store	OS X	iPhone	iPad
Multiple SIP accounts	✓	✓	✓	✓
Supports Web Call Back	✓	✓	_	_
Contacts	App Store	OS X	iPhone	iPad
Presence - show status of contacts	✓	✓	_	_
Integrated with Local Address Book	✓	✓	✓	✓
Add/edit/delete Local Contacts	✓	✓	✓	✓
LDAP Support	✓	✓	✓	✓
Import/Call/IM Facebook Contacts	✓	✓	_	_
CDM	App			
CRM	App Store	OS X	iPhone	iPad
Import and Sync Contacts Daylite CRM	Store √	OS X ✓	iPhone -	iPad –
			iPhone - -	iPad - -
Import and Sync Contacts Daylite CRM	√	√	iPhone	iPad - - -
Import and Sync Contacts Daylite CRM Call Directly from Daylite	√ √	√ √	iPhone	iPad - - - -
Import and Sync Contacts Daylite CRM Call Directly from Daylite Chat with Daylite contacts	√ √ √	√ √ √	iPhone	iPad - - - - -
Import and Sync Contacts Daylite CRM Call Directly from Daylite Chat with Daylite contacts Display Contact Info for incoming call	√ √ √	√	iPhone iPhone	iPad iPad
Import and Sync Contacts Daylite CRM Call Directly from Daylite Chat with Daylite contacts Display Contact Info for incoming call View Contact Data with FoneConnector	√	√	- - - -	- - - -
Import and Sync Contacts Daylite CRM Call Directly from Daylite Chat with Daylite contacts Display Contact Info for incoming call View Contact Data with FoneConnector Integrations	√ √ √ ✓ App Store	✓	- - - -	- - - -